

Managed Hosting Plans (Annual Billing)

Standard Hosting - £299 per year

- Fast and secure hosting optimised for WordPress
- Daily automatic offsite backups
- Monthly updates to core, theme, plugin files
- SSL website certificate included
- Uptime monitoring and basic security audits

Business & E-Commerce Hosting - £499 per year

- Everything included in Standard, plus:
- Weekly updates to core, theme, plugin files
 - Dedicated staging environment for testing changes before going live.
 - Monthly performance tuning (speed, caching, and checkout optimisation)
 - Advanced performance and security optimisation for WooCommerce

Maintenance & Support Plans (Monthly Billing)

Basic Maintenance - £79 per month

- Up to 1 hour of standard content updates included per month (eg. text, images, articles, events)
- Email support with 48 hour turnaround time on standard updates (during business hours)
- Monthly website health review to ensure functionality, speed, and security

Standard Maintenance & Support - £149 per month

- Up to 2 hours of priority content updates and support included per month (eg. text, images, articles, events)
- Priority phone and email support (24 hour turnaround time on standard updates during business hours)
- Monthly website health review to ensure functionality, speed, and security, including necessary updates
- Quarterly strategy call to ensure you're getting the best out of your website

Premium Business & E-Commerce Support - £249 per month

- Up to 4 hours of priority content updates and support included per month (eg. text, images, articles, events, products)
- Same-day priority response and troubleshooting (both phone and email)
- Emergency out of hours support for critical issues included
- Continuous mission-critical website monitoring (uptime, performance, and security)

Further Benefits

- **Rollover of Hours:** Unused time rolls over for one month.
- **Priority Service:** Plans guarantee faster response & scheduling.
- **Proactive Care:** Regular checks and updates to prevent issues.
- **Flexible Billing:** Upgrade or downgrade plans with one month's notice.